



Lenore Directory

How to Reach US

Customer Service 836-2211
866 814-2516

Office Hours: 8:00 am - 5:00 pm

Mail Payments to: PO Box 171
Roslyn, WA 98941-0171

Idaho and Washington State Relay Services

Dial 711
HCO 800 833-6388
TTY 800 833-6388
Voice 800 833-6384
Spanish (V/TTY) 877 833-6399
(Voice) 877 833-6398
Speech to Speech 877 833-6341
Telebraille 800 833-6385

HCO: Hearing-Carry-Over (HCO) allows hearing individuals with very limited or no speech capability to type his or her conversation for the Communications Assistant to read aloud to the hearing person. The HCO user hears the other party's response. HCO requires a specially designed telephone.

Call Before You Dig! 811

Directory Assistance 411

Road Conditions and Travel Information 511

Emergency Numbers

Emergency Dial 911
TTY, TDD Users 911

After the 911 dispatcher answers the call, pressing the space bar may help you inform the dispatchers this is a TTY call.

Child Abuse 911

Poison Control 800 222-1222
TTY 800 222-1222

Suicide Prevention 800 273-TALK
(800 273-8255)
TTY 800 799-4TTY
(800 799-4889)

www.suicidepreventionlifeline.org

National Runaway Switchboard 800 RUNAWAY
(800 786-2929)

www.1800runaway.org



Lenore Directory

Community Service Numbers

COUNTY OF NEZ PERCE

Courthouse (all departments)	799-3195
District Court	799-3040
Public Health Department	799-3094
Sheriff (emergency only)	911
Sheriff (other business)	799-3134

NEZ PERCE TRIBE OF IDAHO

Administration Department	843-7389
Education Department	621-4610
Department of Natural Resources	843-7400
Social Service Administration	843-2463
Tribal Court	843-7338
Police Department	843-5214

FBI 206 622-0460

FIRE DEPARTMENTS - OTHER

EMERGENCY ONLY	911
Rural Fire	750-2040

FOREST SERVICE

Forest Fire Reports only 800 562-6010

Lapwai Public School

Superintendent's Office	843-2622
Elementary School	843-2960
High School	843-2241



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Ordering Inland Telephone Service

To order Telephone service, contact your local office at
at 208 836-2211 or 866 814-2516

Service Deposit Requirements

A Service Deposit may be required if:

- > The applicant has had service discontinued by any telecommunications company.
- > The applicant has an unpaid, overdue balance owing to a telecommunication company.
- > The applicant has received two or more delinquency notice during the last twelve (12) months.
- > The applicant's service is being restored following a discontinuation for nonpayment or acquiring service through deceptive means.

Billing Statement

Billing statements are rendered on the 1st day of each month and due on the 15th of each month. The monthly charge for local telephone service is billed one month in advance. Long distance usage is assessed from the previous month. If your account becomes delinquent, you will receive a written notice of pending discontinuance of service.

Late Fee

A late payment fee may be applied to any balance carried over to the next billing month.

Payment Arrangement

If payment in full cannot be made and you wish to make payment arrangements, contact our office. We will work with you to set up a tailored payment plan.

Service Outages

Please contact our office to report a service outage or interruption to your service.

Complaints

If you have a complaint about service or would like to dispute a charge on your bill, please contact a Customer Service Representative. If you are not satisfied with the response from the Customer Service Representative, please ask to speak with a Supervisor. If you feel that your complaint has not been resolved, you may request assistance from the Washington Utilities and Transportation Commission (WUTC) for further review. Service will not be discontinued during any part of this complaint procedure if all undisputed charges are paid.

WUTC Complaints by mail:

Washington Utilities and Transportation Commission
PO Box 47250
1300 S Evergreen Park Dr SW
Olympia, WA 98504-7250

WUTC Complaints by phone: 800 562-6150

or by email to: consumer@utc.wa.gov

LIFELINE NOTICE

Do you qualify for discounted monthly service?

Lifeline Discounts

Inland Telephone Company (d/b/a Inland Networks) customers may be eligible to currently save \$9.25 per month through the Federal Lifeline Program and, for Washington residents, up to \$8.00 per month through the Washington Telephone Assistance Program (WTAP)(administered through the Washington Department of Social and Health Services (DSHS)) or, for Idaho residents, \$3.50 per month through the Idaho Telecommunications Service Assistance Program (ITSAP)(administered through the Community Action Partnership Association of Idaho(CAPAI)).

Qualifying for Federal Lifeline

Customers may qualify for Federal Lifeline assistance if they are currently participating in one or more of the following assistance programs:

- » Medicaid
- » Supplemental Security Income (SSI)
- » Temporary Assistance for Needy Families (TANF)
- » Federal Public Housing Assistance (FPHA) or Section 8
- » Supplemental Nutrition Assistance Program (SNAP)(Food Stamps)
- » Low Income Home Energy Assistance Program (LIHEAP)
- » National School Lunch Program's Free Lunch Program

Additionally, customers may qualify for Federal Lifeline if their total household income is at or below 135% of the Federal Poverty Guideline.

Customers who are also residents of federally recognized Tribal Lands may qualify for additional Federal Lifeline support of up to \$25 per month and may qualify for Lifeline under the assistance programs listed above or if they currently participate in one or more of the following assistance programs:

- » Bureau of Indian Affairs General Assistance
- » Tribally Administered Temporary
- » Assistance for Needy Families (TTANF)
- » Head Start (must satisfy income qualifying standard)
- » Food Distribution Program on Indian Reservations (FDPIR)

Signing-Up for Lifeline Service

If you believe that you may qualify for Federal assistance, you must complete an application that can be obtained from a Customer Service Representative at 1-800-462-4578.

For State assistance, Inland Telephone Company still asks that you complete an application however, qualifying for State assistance must be done through the applicable State agency; Washington DSHS for Washington residents and CAPAI for Idaho residents.

Additional Information

For additional information about the Federal Lifeline program, please visit www.usac.org/li.

Important Information

Lifeline assistance is a government assistance program that provides only eligible consumers with discounted service that is non-transferable and is available for only one discount per household. A household is defined, for purposes of the Lifeline program, as any individual or group of individuals living at the same address that share income and expenses. The Lifeline assistance is only available in areas where the company has Eligible Telecommunications Carrier status. The Federal Communications Commission has mandated that all recipients of Federal Lifeline certify their eligibility annually.

Optional Calling Features

Call Waiting

Customer receives a tone while on a call which indicates a second incoming call. A flash of the hook switch puts the 1st party on hold and retrieves the second call.

Three Way Calling

Allows customer to conference with two people in different locations at the same time.

Automatic Recall

Allows you to redial the last number that called you by hitting *69 to activate or deactivate.

Account Code Forced

Customer must enter a code which is recognized by the system, thereby allowing the use of the phone.

Anonymous Call Rejection**

By hitting *77, all incoming calls not identified by number or name & number will be rejected unless the called party uses *87 to unblock call rejection.

Selective Call Acceptance**

Key *64 to activate, *84 to deactivate. Allow you to accept calls from numbers you select.

Voice Mail

Two minute greeting, messages up to 10 minutes in length, storage of 50 messages up to 30 days.

To listen to your voicemail from home:
From your home phone, dial *22 or 649-2099
Enter your password

To listen to voicemail from another number:
Call your home phone number
When voicemail picks up, dial *, then your password

Call Forwarding

Allows customer to route incoming calls to another number. Options include: call forward on busy, call forward no answer, call forward remote activation, call forward variable and call forward variable timed.

Speed Calling: Choice of 8 or 30

Customer can reduce the time spent dialing frequently used numbers by programming one or two digits on their keypad to automatically dial the number for them.

Toll Denial

Customer's phone is blocked from making 0-plus or 1-plus long distance calls. Does not block 1-800 calls.

Account Code Verified

Allows customer to change service options. For example, long distance capabilities by entering an account code prior to dialing out.

Automatic Call Back

Allows you to redial the last number that you called by hitting *66 to activate or deactivate.

Selective Call Rejection**

Key *60 to activate, *80 to deactivate. Allow you to reject calls from numbers you select.

Caller ID

Identifies the number, or name and number of incoming callers, before you answer your phone.

Teen Line Service (Residential customers only)

Two phone numbers, two distinctive rings, two directory listings.

Preference Line Service (Business customers only)

Two phone numbers, two distinctive rings, two directory listing.

** Compliments Caller ID

<u>Name</u>	<u>Address</u>	<u>Telephone Number</u>
Agee Gene	17945 Bedrock Rd Lenore Id	(208)836-5467
Bardwell Donald	33518 Crystal Horse Lane Lenore	(208)836-5459
Barker Jon	34808 Hassinger Rd Lenore	(208)836-5551
Beck Rod & Gina	31306 Paradise Ln Lenore	(208)836-5429
Bell Robert & Deana	18874 Finch Ln Lenore	(208)836-5448
Benson Charles	31553 Whitetail Ln Lenore	(208)836-5491
Bertsch L	Lenore	(208)836-5896
Bolling Ron & Sue	Lenore	(208)836-5612
Brackett Chuck & Pearl A	36011 Jacks Canyon Rd Lenore	(208)836-5681
Brackett Jim Ranch	26528 Brackett Rd Lenore	(208)836-5407
Bradley Stephen	19801 Pinehaven Ln Lenore	(208)836-5881
Brammer George	24282 Brammer Rd Lenore	(208)836-5529
Brammer George (Fax)	24282 Brammer Rd Lenore	(208)836-5898
Brammer George (Shop)	24282 Brammer Rd Lenore	(208)836-5589
Brammer Jr George	24086 Settlement Rd Lenore	(208)836-5813
Brammer P		(208)836-5404
Brammer Paula	36385 Jacks Canyon Rd Lenore	(208)836-5675
Brandt James & Glenna		(208)836-5721
Brewer Homer	21688 Hummingbird Lane Culdesac	(208)836-5452
Bringman Clyde	33379 Old Vineyard Ln Lenore	(208)836-5550
Brown Fred M	20007 Blanche St Juliaetta	(208)836-5565
Burgess C	Lenore	(208)836-5466
Butler Loren	33752 Berriman Rd Lenore	(208)836-5549
Callin Susan & Rick	35077 Eberhardt Rd Lenore	(208)836-5468
Carper E	19254 Palomino Ln Lenore	(208)836-5843
Carroll Michael T	Po Box 27 Culdesac	(208)836-5406
Chapman Jerry		(208)836-5654
Chase M		(208)836-5750
Church Omer	36382 Woodhaven Ln Lenore Id	(208)836-5410
Cleaverwater National Forest	37514 Sunnyside Bench Rd Lenore	(208)836-5660
Cochran B		(208)836-5871
Cottonwood Creek Community Church	20706 Gifford Reubens Rd Culdesac	(208)836-5559
Coursey Roy & Marilyn	34554 Sharprock Ln Lenore	(208)836-5502
Craig Jim & Christine	20795 Ryegrass Ln Lenore	(208)836-5569
Crago John	22394 Gifford Reubens Rd Culdesac	(208)836-5848
Dahl N		(208)836-5501
Dau Dennis & Mary	21729 Summit Grade Lenore	(208)836-5507
Dau James E	20689 Dau Rd Culdesac	(208)836-5597
Dau John E	22521 Summit Grade Lenore	(208)836-5504
Dawes Doyle & Sandy	28557 Pheasant Ln Culdesac	(208)836-5718
DeShler L		(208)836-5470
Dickinson Lee E	31678 Gifford Reubens Rd Lenore Id	(208)836-5511
Donat Mike & Sheila	32080 Gifford Reubens Rd Lenore	(208)836-5479
Dunn Brian & Robin	21200 G Storey Rd Culdesac	(208)836-5973
Dykes Ken & Karla	18557 Fernwood Dr Lenore	(208)836-5648
Earp Richard M	23920 Settlement Rd Lenore	(208)836-5584
Ellis Dwight & Julie		(208)836-5097
Essman Merlin	18995 Fernwood Dr Lenore	(208)836-5400
Evans Jim & Carey		(208)836-5806
Fallau Manny & Andi	31360 Puma Ln Lenore	(208)836-5488
Farrington Richard	19661 Bryant Ln Lenore	(208)836-5672
Fillion Deborah	28701 Pheasant Ln Culdesac	(208)836-5686
Finnell Robert	25150 Ridge Ln Juliaetta	(208)836-5819
Garner Brett & Kris	28443 Settlement Rd Lenore	(208)836-5591
Giacobello Judy		(208)836-5784
Gill Clifford	35320 Sunnyside Bench Rd Lenore	(208)836-5524
Gill Marvin	18780 Field Springs Ln Lenore	(208)836-5627
Golding Terry	34425 Maiden Ln Lenore	(208)836-5434
Good Hope Lutheran Church	28157 Settlement Rd Lenore	(208)836-5520
Good Hope Lutheran Parish Hall	28157 Settlement Rd Lenore Id	(208)836-5666
Good Scott & Julie	19078 Finch Ln Lenore	(208)836-5401
Gould Aaron		(208)836-5868
Griffith Jack & Ella Ruth	21548 Hummingbird Ln Culdesac	(208)836-5564
Grovom Douglas A	31052 Riverview Dr Lenore	(208)836-5754
Grovom Shane	31055 Riverview Dr Lenore	(208)836-5405
Hagstad D	34987 Jacks Canyon Rd Lenore	(208)836-5471
Hagle Norman	34048 Gifford St Lenore	(208)836-5725
Hart Paul	21779 Cottonwood Creek Rd Culdesac	(208)836-5742
Hayes Christopher & Beth	19373 Honeysuckle Ln Lenore	(208)836-5671
Hayes Dennis R & Claude R	31444 Paradise Ln Lenore	(208)836-5593
Hayes Larry J (Joe) & Edna	19501 Honeysuckle Ln Lenore	(208)836-5476
Heimgartner Rick & Wanetta	20996 Summers Rd Culdesac	(208)836-5744
Heltmann L		(208)836-5481
Hester Darrell	19255 School Rd Lenore	(208)836-5732
Heuett Jack R	30170 Coyote Creek Dr Culdesac	(208)836-5739
Heuett Ranch	37766 Jacks Canyon Rd Lenore	(208)836-5522
Hillman Frank	PO Box 132 Lenore	(208)836-5880
Holeman Troy L	20997 Summers Rd Culdesac	(208)836-5801
Hornbeck Steve & Paula	29227 Gifford Reubens Rd Culdesac	(208)836-5775
Hoskins Howard & Ann	21815 Hummingbird Ln Culdesac	(208)836-5888
Huff Ron & Trina	30831 Kettenbach Grade Culdesac	(208)836-5414
Ingram Anthony C & Kathryn M	35864 River Rd Lenore	(208)836-5773
Johnson David		(208)836-5710
Johnson Margaret	31971 Gifford Reubens Rd Lenore	(208)836-5533
Johnson Tim	33665 Gifford Reubens Rd Lenore	(208)836-5665
Johnson Timothy		(208)836-5685
Krull David		(208)836-5800
Lazzarini John & Laura		(208)836-5557
Lenore Community Building	37950 Us Highway 12 Lenore	(208)836-5566
Luper William & Linda	19023 Field Spring Ln Lenore	(208)836-5576
Marble Ken	37081 Hanks Grade Lenore	(208)836-5646
Marble W	34377 Maiden Ln Lenore	(208)836-5840
Marco Thomas & Mary Ann	19453 Rapid View Ln Lenore	(208)836-5615
Martin Cecil	24598 Gifford Reubens Rd Culdesac	(208)836-5590
Marvin Gary & Judith		(208)836-5818
Mcarthur Jackie		(208)836-5868
Mcatee Kent	36415 Woodhaven Ln Lenore Id	(208)836-5471
Mcconnell Larry & Barbara	31501 Whitetail Ln Lenore	(208)836-5484
Mccormick Richard J	35377 Jacks Canyon Rd Lenore Id	(208)836-5676
Mccoy Les	38112 Us Highway 12 Lenore Id	(208)836-5537
Megregors Company	33752 Melrose Rd Reubens	(208)836-5760
Mckinney Michael E	Po Box 258 Lewiston	(208)836-5756
Meisner Susan & Robert	19840 Bryant Rd Lenore	(208)836-5478
Merckel Frank & Cathy		(208)836-5724
Miles William M	30606 Kettenbach Grade Culdesac	(208)836-5729
Moore Gary	19756 Bryant Ln Lenore	(208)836-5796
Mosman Wade	39353 Stolte Canyon Rd	(208)836-5419
Mulligan Rhonda & Mark	38991 Jacks Canyon Rd Lenore	(208)836-5857
Mullins D C		(208)836-5603
Murphy K P	19985 Ryegrass Ln Lenore	(208)836-5428
Nex Perce County Shop	Gifford	(208)836-5789
Nugen Ronald L	22294 Williams Rd Culdesac	(208)836-5545
Pacheco L	Lenore	(208)836-5772
Pea Jack & Ronnie	23389 Summit Grade Lenore	(208)836-5441
Pettit James	2002 Blanche St Juliaetta	(208)836-5465
Pinkham Alfred	19985 Pinkham Rd Lenore	(208)836-5639
Price G		(208)836-5633
Reade Nathan	18635 Fernwood Dr Lenore	(208)836-5805
Renshaw Andrew		(208)836-5638
Rhett Richard W	19357 School Rd Lenore	(208)836-5703
Richards James E		(208)836-5521
Riggers Carl & Ruth	27004 Settlement Rd Lenore	(208)836-5702
Riggers Devern Farm Shop	Gifford	(208)836-5789
Schellhammer K G	33930 Settlers Ln Lenore	(208)836-5560
Scott Joe & Jill	31610 Paradise Ln Lenore	(208)836-5440
Seeley T	34060 Gifford St Lenore	(208)836-5624
Selby Craig	Lenore	(208)836-5540
Smith Ann K	27285 Old Culdesac Rd Culdesac Id	(208)836-5839
Smith Rex & Sharon	18654 Fernwood Dr Lenore	(208)836-5749
Snyder Paul LC	33265 Jacks Canyon Rd Lenore Id	(208)836-5667
Southern Don W	37543 Kettenbach Grade Culdesac	(208)836-5778
Southern Jeremy	31488 Gifford Reubens Rd Lenore	(208)836-5782
Stamper Charles & Erin		(208)836-5530
State Of Idaho-Transportation Dept		(208)836-5473

<u>Name</u>	<u>Address</u>	<u>Telephone Number</u>
Steigers Eric & Barbara	31490 Kettenbach Grade Culdesac	(208)836-5728
Steigers Leroy & Jewel	31490 Kettenbach Grade Culdesac	(208)836-5727
Steigers Ralph	20438 Steigers Rd Culdesac	(208)836-5542
Stolte Glen	36647 Stolte Canyon Rd Lenore	(208)836-5704
Stout Bill	20130 Cottontail Ln Culdesac	(208)836-5677
Summers Lonie	27748 Gifford Reubens Rd Culdesac	(208)836-5546
Taylor Laurence E	19437 Railroad Ave Lenore	(208)836-5834
Thompson Devin	18919 Double T Ln Lenore	(208)836-5821
Thompson Joe	35576 Sunnyside Bench Rd Lenore	(208)836-5736
Torgerson Russell	31262 Paradise Ln Lenore	(208)836-5899
Trenckmann Bill	19580 Quarterhorse Ln Lenore	(208)836-5483
United States Government	37514 Sunnyside Bench Rd Lenore	(208)836-5660
United States Government	Lenore	(208)836-5720
United States Government	Lenore	(208)836-5850
Us Post Office	Lenore	(208)836-5720
Vanerka Douglas F	33721 River Rd Lenore	(208)836-5716
Vieder Ben	37197 Sunnybench Rd Lenore Id	(208)836-5683
Viers M R	27821 Poplar Ln Culdesac	(208)836-5518
Wahl Scott & Deandra		(208)836-5568
Waters Fh		(208)836-5515
Weber Mike	24060 Iris Ln Lenore	(208)836-5746
Wicks Virgil	20328 Gifford Reubens Rd Culdesac	(208)836-5527
Williams Neil R	34153 Gifford St Lenore Id	(208)836-5766
Williams Noel	34959 Kettenbach Grade Culdesac Id	(208)836-5583
Willola Farm	33378 Peach Ln Lenore	(208)836-5534
Wright Steven & Jeraldine	21585 Clearwater Ridge Dr Juliaetta	(208)836-5451
Wylde Ed	33378 Peach Ln Lenore Id	(208)836-5534
Wyman Richard W	35333 Sunnyside Bench Rd Lenore	(208)836-5715