

Inland Networks is committed to keeping our customers connected to services during the COVID-19 pandemic emergency. If you are experiencing hardship as a result of the COVID-19 pandemic, you may be eligible for support, including a long-term payment plan or Lifeline Assistance. WA State Proclamation 20-23.4 does not relieve customers from the obligation to pay. If you have been impacted by COVID 19 and are having trouble paying your bill, you may contact Inland Networks at (800) 462-4578 to discuss your personal options to avoid disconnection of your service(s) and make payment arrangements.

Proclamation 20-23.4 can view viewed at

https://www.governor.wa.gov/sites/default/files/proclamations/20-23.4%20-%20COVID-19%20Ratepayer%20Assist%20EXT%20FINAL_0.pdf?utm_medium=email&utm_source=govdelivery.

The Utilities and Transportation Commission (UTC) will serve as the single point of contact within state government for customers seeking information for Lifeline Service. The UTC can be reached at the Consumer Hotline: 1-888-333-WUTC (9882) or consumer@utc.wa.gov.